



privacy statement

All participating companies located at Vlakbodem, Dirksland (the Netherlands), understand and respect the importance of your privacy. This privacy statement informs you about our privacy policy for processing your personal data during the use of this website and all operations that take place via this website.

contact details

www.opendag-watertoren.nl

t +31187602744

personal data we process

Participating companies process your personal data because you use our services and provide it to us yourself. Please find a summary of the personal data we process below:

- first name and surname
- (business) address details
- telephone number
- email address
- (business) bank account number (in the event of essential payments)

website visit

When you visit our website, we track (log) your activity on the site and make use of cookies. the used data relates to:

- IP address
- information about your activities on our website
- internet browser and device type

with which purpose, and on which basis, we process personal data

Participating companies process your personal data for the following purposes:

- to process your payment
- to send our newsletter and/or commercial activities
- to call or email you if this is necessary to provide our services
- to inform you of changes to our products and services
- to offer you the opportunity to create an account on the customer portal
- to deliver goods and services to you

automated decision-making

Participating companies do not use automated processes to make decisions about issues that may have (significant) consequences for individuals. This refers to decisions taken by computer programs or systems, without the intervention of human beings (for example, an employee).

sharing personal data with third parties

Participating companies do not sell your data to third parties and only supplies it if necessary to fulfil our contract with you or to comply with statutory obligations. We establish processing contracts with companies that process your data on our behalf, which means your data is afforded the same level of protection and confidentiality. However, participating companies remain responsible for these processes.

the special and/or sensitive personal data we process

Our website does not aim to collect data about website visitors under 16 years old. However, we cannot check if a visitor is older than 16. We therefore advise parents to be aware of their children's online activities, in order to prevent data about children being collected without parental consent.

the cookies, or similar technologies, we use

Participating companies only use technical and functional cookies, and analytical cookies, which do not infringe your privacy. A cookie is a small text file that is stored on your computer, tablet or smartphone the first time you visit this website. The cookies we use ensure convenience and allow the website to operate correctly. They make sure the website works properly and also register your preferred settings. We can also use them to optimise our website. You can unsubscribe from cookies by configuring your internet browser so it no longer saves cookies. You can also delete all previously saved information using your browser settings.

viewing, amending or deleting data

You have the right to view, correct or delete your personal data. Besides the right to withdraw consent for data processing or object to the data processing of participating companies, you also have the right to data portability. This means you can ask us to forward the personal data we possess about you in a computer file to another organisation nominated by you. You can submit requests for inspecting, correcting, deleting or transferring your personal data, or requests to withdraw consent or object to personal data processing, to info@tbp.nl. To make sure the request for inspection has been made by you, we may ask you to include a copy of your identity documents with your request. We will respond to your request within four weeks. Participating companies would also like to inform you that you can submit a complaint to the national supervisory body, namely the Personal Data Authority.

You can do so via the following link: <https://autoriteitpersoonsgegevens.nl/en>

how we protect personal data

Participating companies are serious about data protection and have taken appropriate organisational and technical measures to prevent its misuse, loss, unauthorised access, unwanted publication and unauthorised amendment. In order to protect your personal data, participating companies use security software, secure internet connections and website security certificates.

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